

[MY ACCOUNT](#)[CARDS](#)[TRAVEL](#)[REWARDS](#)[BUSINESS](#)

Claim Center: Claims and Benefits Information

[Claims Home](#)[Contact Us](#)

EXTENDED WARRANTY*

Suddenly your laptop just stops working. Not to worry if you bought it with your Card.

- Warranty Protection:**

Charge your covered purchases to the Card and Extended Warranty* can extend the terms of the original manufacturer's warranty for up to one additional year on eligible purchases.

- Can Extend Your Warranty:**

For example, if you have a six-month manufacturer's warranty, we can add another six months. If you have a one-year manufacturer's warranty, we can add one additional year.

- Coverage Up to \$10,000:**

So don't think twice about those big purchases - the coverage is good for the amount charged to your Card for the item or \$10,000, whichever is less, not to exceed \$50,000 per Cardmember account per calendar year.

Frequently Asked Questions

1. Do I need to register my purchases for it to have coverage under Extended Warranty*?

Extended Warranty* is a benefit on your American Express Card and you do not have to enroll your purchases for them to be eligible for coverage under the plan.

2. Does this program extend my original manufacturer's warranty?

Extended Warranty* can mirror the terms and length of your original manufacturer's warranty eligible in the U.S. on eligible items up to 1 additional year (up to 3 additional years for Centurion® Cardmembers).

3. Is my item eligible under Extended Warranty* if I purchased an extended warranty or an extended service plan with my item?

If you buy an additional service contract or extended warranty with a product that is otherwise eligible under Extended Warranty*, and the combined coverage provided by both the original manufacturer's warranty and the purchased service contract does not exceed five years, then the eligible product can be eligible for coverage under Extended Warranty*. Extended Warranty* can extend the warranty time period and can mirror the original manufacturer's warranty up to one additional year (up to 3 years for Centurion® Cardmembers) after both the original manufacturer's warranty and the purchased service contract have expired.

4. I did not purchase my item in the U.S., is it eligible for coverage?

Eligible items purchased anywhere in the world with the card can be eligible under Extended Warranty* as long as they have an original manufacturer's warranty that is eligible in the U.S.

5. My item does not have a warranty, but it does have a guarantee. Is it still eligible?

Eligible items purchased anywhere in the world with the card can be eligible under Extended Warranty* as long as they have an original manufacturer's warranty that is eligible in the U.S.

6. Do you cover damage to the items I purchase with my American Express Card?

Coverage can be provided for any product malfunction, defect, or damage covered by the terms of the product's original manufacturer warranty.

** Extended Warranty is underwritten by AMEX Assurance Company, Administrative Office, Phoenix, AZ under Policy AX0953, Policy EW-IND, Policy AX0954, or Policy EW-AX0958. For residents of GU, MP, FM, MH and PW, the Plan is underwritten by Tokio Marine Pacific Insurance Limited, Hagatna, Guam under Policy CRCB000000104. Coverage is determined by the terms, conditions, and exclusions of the Policies and is subject to change with notice. This document does not supplement or replace the Policies.*

[ABOUT AMERICAN EXPRESS](#)[INVESTOR RELATIONS](#)[CAREERS](#)[SITEMAP](#)[CONTACT US](#)[PRODUCTS & SERVICES](#)[Credit Cards](#)[Small Business Credit Cards](#)[Corporate Cards](#)[Prepaid Cards](#)[Savings Accounts & CDs](#)[Gift Cards](#)[LINKS YOU MAY LIKE](#)[Membership Rewards®](#)[Credit Reports](#)[Serve®](#)[Bluebird®](#)[Accept Amex Cards](#)[Refer a Friend](#)[Terms of Service](#)[Privacy Statement \(Updated\)](#)[AdChoices](#)[Card Agreements](#)[Security Center](#)[Financial Education](#)

All users of our online services subject to Privacy Statement and agree to be bound by Terms of Service. Please review .

© 2014 American Express Company. All rights reserved.